

*“Patients should have the right to request an interpreter”*

**Contact us today for a no-obligation demonstration**

**L**anguage  
**A**ccess  
**S**olution



## CONTACT US

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## Innovative Interpretation Service Empowers, Protects and Launches New Standard of Care for Patients and Caregivers

*“Nursing administrators and the executive staff at these healthcare facilities are the gatekeepers for this vulnerable patient population to have access to a solution that will positively impact their outcomes. Eloquence delivers that solution in an easy to use, cost effective tool.”*

--Dr. Lance Patak

*“What is refreshing to see is the consistent, positive responses we witness by health care administrators and executive staff when they see the LAS system at work.”*

--Dr. Bryan Traugher

*“Finally, a vendor who got it right. What I like about what you’ve done here is you make a distinction...but you also make a difference. Not all vendors can say that [their product] makes a difference. Well a meaningful one, anyway.”*

--Marna, Nursing Executive



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# FINALLY!

**A new standard of care**

Immediate, efficient, effective interpreter solutions for patients and caregivers.

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20% of the population of the United States has Limited English Proficiency (65 million Americans)

Espanol

اے برع لہ

Français

한국어

## What happens when one of those people is your patient?

- The caregiver must rely upon external communications services or the availability of a live interpreter.
- Subjective facility protocol may also add to confusion and delays.
- Often this 'ad hoc' process doesn't begin until the caregiver is face-to-face with the patient.
- Ultimately, this wasted time results in delays in care for your patient.

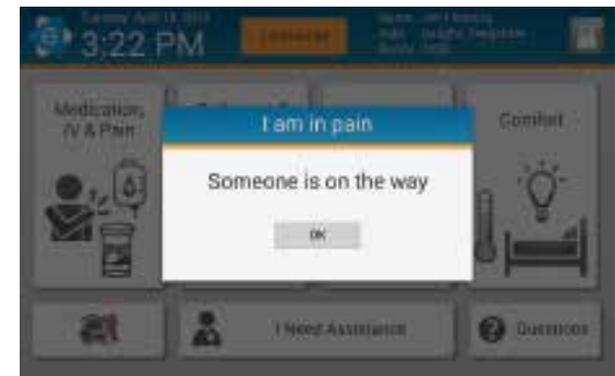
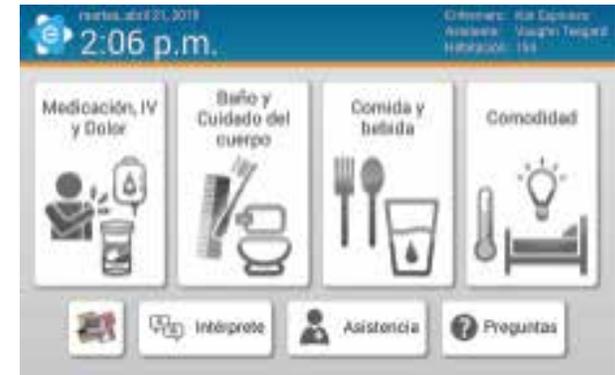
## Did you know that without effective communication, Limited English Proficiency Patients:

- Are twice as likely to experience medical physical harm
- Have increased risk of non adherence for medication
- Often return negative satisfaction surveys
- Have decreased access to medical care
- Have increased diagnosis of psychopathology
- Are more likely to leave hospital against medical advice
- More frequently misreport abuse
- Higher percentage of readmission rates

\*Data on file

## Language Access Solution

The **ONLY** service that provides 24/7 interpretation between patient and caregiver



- Turnkey
- Cost-effective
- No Capital Expense
- Customizable
- No Installation Disruption
- Intuitive
- User-friendly